



## BE PREPARED FOR HURRICANE SEASON

June 1 - November 30, 2023

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It is that time of the year again, Hurricane Season begins June 1<sup>st</sup>, 2023, through to November 30<sup>th</sup>, 2023. Meteorologists predict near-normal hurricane activity in the Atlantic this year. We ask our residents and property owners to prepare by formulating a hurricane action plan that includes family members and pets.

It is important to know where to evacuate should the Office of Emergency Management (OEM) in our county give an evacuation order. Palm Beach Gardens, FL is in USDA Hardiness Zones 10a and 10b. Please click the link for further information. <https://www.plantmaps.com/hardiness-zones-for-palm-beach-gardens-florida> & <http://maps.co.palm-beach.fl.us/cwgis/?app=floodzones>

Be aware that basic services (electricity, telephone, police, and fire rescue) may not be available. Plan to relocate inland or out of town. When you have identified a safe evacuation location, notify Property Management of your alternate contact information so that we can inform you when it is safe to return home.

**Please see the below recommended action plan for consideration and important information to assist you this hurricane season.**

### PREPARE A PERSONAL EVACUATION PLAN

- If you are out of town during Hurricane Season, identify an individual(s) or a Property Management Firm who will secure your home prior to a storm. Notify that person of their responsibility.
- Prior to departing your home for the summer months, move all outdoor furnishings inside.
- Ensure you have sufficient Homeowners or Renters Insurance if applicable to handle repairs in the event of damage or loss to your residence. Contact your insurance agent.
- Identify where you will stay PRIOR to an OEM evacuation order: hotel, friend's home, out of town; and find shelters for pets. ([www.PetsWelcome.com](http://www.PetsWelcome.com))
- Once an Evacuation Order is issued, all property employees will also be required to evacuate.
- Keep telephone numbers of important people and places handy, including a state road map.
- Listen for up-to-date information on local Radio and Television broadcasts.

**HURRICANE WATCH** - Issued within 36 hours of when hurricane conditions are expected.

### WHAT TO DO WHEN A HURRICANE WATCH IS ISSUED

- Listen to local Radio and TV broadcasts or NOAA weather radio reports for storm information.
- Bring patio furniture indoors, close hurricane shutters (*if installed*) and contact your hurricane designated person.
- Fill your gas tank and move your vehicle if you are in a Flood Zone.
- Check radio batteries and stock up on first aid supplies, canned foods, a manual can opener, drinking water, medications, extra cash, and an automobile cell phone charger.

**HURRICANE WARNING** - Issued within 24 hours of when hurricane conditions are expected.

### WHAT TO DO WHEN A HURRICANE WARNING IS ISSUED

- Listen to local news broadcasts for a 'Mandatory Evacuation Order'.



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- When the 'Order' is received - Evacuate immediately.
- If you are caught indoors during a hurricane, stay away from windows, and move to the center of your home, in a closet or bathroom without windows.
- Be alert for tornadoes that spawn during the storm, and stay away from floodwaters, which may have hidden dangers including downed power lines.
- Be aware of the storm's 'eye' - A period of deceptive calm during the storm which is usually followed by additional hurricane force winds.
- Use stairwells - Electricity will be disrupted and elevators, if applicable, may be out of service.

### **INSURANCE-**

We strongly encourage you to obtain individual Homeowners or Renters insurance that works in concert with the Association's Master Policy. Your agent can offer the appropriate coverage to maintain in the event of damage and loss from wind, rain, or flooding. As stated in your lease agreement or condominium documents, a resident or unit owner is responsible for their personal belongings, contents, including their automobiles in the event of a loss. Please visit our document partner CBIZ Insurance at [www.eoidirect.com](http://www.eoidirect.com) to review the Master Policy Declaration pages.

San Matera the Gardens is **NOT** a designated hurricane shelter. Many basic services may be limited or unavailable, including non-emergency electricity, water, and elevator service. Staffing may be reduced or withdrawn for safety during the storm. Depending on the severity of the storms' strike, it may be several days before operations return to normal after a tropical event. Carefully consider the following when making plans:

If a resident decides to stay in their home during a storm, it is solely their risk and responsibility. It is recommended however, to obtain a 3 -7-day supply of bottled water and non-perishable food for the entire family including pets, a manual can opener, a flashlight with extra batteries, emergency supplies of medications, mosquito repellent, a basic first aid kit and a battery-operated radio. We recommend purchasing these items early, as food and water supplies diminish rapidly once a storm is announced. Complete hurricane guides with more detailed information are usually available at your local grocery store.

Our Resident's safety and well-being are of importance and my team, and I stand ready to assist.

Respectfully,

*Daniell Romine, LCAM*

San Matera the Gardens



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### HURRICANE SEASON - TOP 10 TO KNOW LIST

1. **PREPARE A PLAN OF ACTION** to ensure that everyone knows what to do.
2. **HURRICANE KITS** should be refreshed with non-perishable foods and bottled water. Check batteries in clocks, flashlights, and radios. Check first aid kits. Keep photo identification, important documents, medication, and additional cash handy, wrapped in zip-lock plastic bags. Don't forget toiletries, mosquito repellent and a manual can opener.
3. **OWNERS NOT IN RESIDENCE** make arrangements with a designated person(s) to remove all furniture and plants from balconies, close storm shutters (if installed), and transport automobiles to a secure location inland.
4. **TRAVEL PLANS / EVACUATION CENTERS** and/or suitable **HOTELS** should be identified a minimum of one (1) week in advance of an Evacuation Order. Locate boarding kennels for pets. Visit the webs site: [www.PetsWelcome.com](http://www.PetsWelcome.com)
5. **A HURRICANE WATCH** is issued when hurricane conditions are possible, usually within 36 hours. **Prepare for an Evacuation Order.** At this time per the Rules & Regulations, installing hurricane shutters on your windows and sliders is approved.
6. **A HURRICANE WARNING** is issued when hurricane conditions are expected within 24 hours. Prepare to Evacuate if your home is located in a Mandatory Evacuation or Flood Zone.
7. **WHEN AN EVACUATION ORDER** is issued by OEM for your area with 35-40 mph sustained winds, Police Departments and All Emergency Services may also evacuate at that time; therefore, emergency services would not be available.
8. **Valet Trash/Waste Management** may suspend services and or hold collection of community trash. Prepare to hold your household trash within the unit until advised of community location for disbursement or recommencement collection of trash by vendor/s.
9. **CONDOMINIUM EMPLOYEE(S)** will not be available after an Evacuation Order is received for our area. Remember, employees also need to secure their own homes and properties.
10. **AFTER THE HURRICANE** – listen to radio and TV broadcasts or NOAA weather radio reports for information on when it is safe to return to your respective area. Emergency telephone numbers are listed below as they relate to our area and those where your family and friends may reside nearby.



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### **EMERGENCY TELEPHONE NUMBERS**

#### **AMERICAN RED CROSS: 800.733.2767**

##### **Florida**

Broward County	954.797.3800
Dade County	305.644.1200
Hillsborough County	813.348.4820
Lee County	239.278.3401

Orange County	407.894.4141
Palm Beach	561.833.7711
Volusia County	386.226.1400

Martin County	772.287.2002
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#### **EMERGENCY MANAGEMENT OFFICES**

*(Including special needs for elderly & handicapped)*

##### **Florida**

Broward County	954.831.4000 or 411
Dade County	305.644.1200
Hillsborough County	813.272.5665 or 681.4422 or 911
Martin County	772.287.1652 or 211
Orange County	407.836.9140
Palm Beach	561.712.6400 or 712.6428 or 211
Volusia County	
W. Volusia	386.736.5980
Daytona	386.258.4088
Smyrna Beach	386.423.3395

**POLICE DEPARTMENT:** local police department (561-799-4445); **If necessary, DIAL 911**

**Palm Beach Fire Rescue:** Non-Emergencies: (561)799-4300

#### **ANIMAL FACILITIES: local animal shelters:**

**Peggy Adams Animal Rescue League:** (561) 686-3663

**Big Dog Ranch Rescue:** (561) 791-6465

Hotels & Motels that accept pets.... [www.PetsWelcome.com](http://www.PetsWelcome.com)

**Reporting Downed Utility Lines:** FPL: (800) 427-7712